

Roger A. Sevigny Commissioner

The State of New Hampshire Insurance Department

21 South Fruit Street Suite 14 Concord, NH 03301 (603) 271-2261 Fax (603) 271-1406 TDD Access: Relay NH 1-800-735-2964

> Alex Feldvebel Deputy Commissioner

Licensing Processing Announcement February 26, 2009

License Printing and Continuing Education Transcripts

Effective April 1, 2009, the New Hampshire Insurance Department will no longer print and mail paper licenses. Individual Producers, Adjusters, Public Adjusters and Business Entity Producers and their authorized submitters are now able to print licenses without charge via our SBS Connect Service. SBS Connect is made available by the National Association of Insurance Commissioners (NAIC) and its affiliate, State Based Systems (SBS). SBS Connect is currently available.

The ability to print licenses will speed up the process, putting the license in your hands sooner. Please wait 24 hours after the transaction is approved by the department to print, as that time is needed to populate the data. Changes to address, line of authority, name, expiration date, etc. will also be reflected within 24 hours.

Licensees are now able to view Continuing Education (CE) transcripts without charge using the same SBS Connect Service.

Instructions for registering for SBS Connect are located on our website, www.nh.gov/insurance in multiple locations under the heading "SBS Connect".

Our subscription service, Online License Service (OLS) remains available and it includes more services than SBS Connect. See our website for details.